

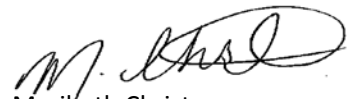
A Message from the Chair and Executive Director

Building on the success of last year's program transformation and organizational strengthening and renewal work, NYWC turned its attention in 2013-2014 to looking for ways to expand our reach – that is, to open more doors for more women. The Exploring Partnership and Integration Opportunities Task Force was established in the spring, made up of new and long-term members, donors, past participants, current and former staff and, of course, board representatives. The Task Force has been actively exploring ways to innovate and collaborate with the goal of strengthening and expanding services for women in our community. The work continues, and will be a priority for the organization in the year to come.

NYWC stretched beyond its traditional service delivery focus in the summer of 2013 when it launched the Women Safe from Violence project. The project is based in the newly opened Bathurst-Finch Community Hub, where NYWC has established itself as a supporting partner. One of the first activities of the project was the delivery of a legal information training forum. Community workers who provide services to newcomer women were trained on the basic elements of criminal, family and immigration law as they relate to family violence and the issues abused women most often face. The project then hosted dialogue sessions on cultural practices and traditions in the predominant ethno-cultural groups of the neighbourhood, to explore ways of making information and support services more relevant and accessible to abused women in these communities. The project was just ramping up at year-end, with more activities planned for 2014-15.

As for NYWC's traditional group support work, pilot-testing of the new program model was completed in fall 2013, with positive results. The program team then set their minds to ensuring that each program activity was firmly aligned with the new model. The program standards were applied, new outcome tracking tools implemented, and strengthened evaluation processes integrated throughout the program cycle. With increased revenue of 13% over the previous year, more resources were available for new and stronger programming, with additional staff. Investments in training for staff and program facilitators continued to play an important role in ensuring that program delivery teams understand the new model's requirements and have the knowledge, skills and support to achieve them successfully.

It has been a very successful year all around. Board, staff, volunteers and community members are united in their purpose and vision for the organization. NYWC is in a position of strength and ready to tackle what the future has in store.



Maribeth Christensen
Chair, Board of Directors



Iris Fabbro
Executive Director

Board of Directors

The Board of Directors for 2013/2014 were:

Maribeth Christensen, Chair
Jyothie Naidu, Vice-chair
Ewa Szumowska, Treasurer
Pamela Lee, Secretary
Patricia Anasco, Director
Agatha Doerffer, Director
Elissa Hermolin, Director
Shannon Persaud Tolnay, Director*
Paulett Ramsey, Treasurer*
Faithlyn Wallen, Director**

* Completed her term in September 2013

** Elected to the Board in September 2013

Program Partners*

Accessible Community Counselling and Employment Services
Across Boundaries
Action for Neighbourhood Change – Bathurst Finch
Black Creek Community Health Centre
Community Legal Education Ontario
Community Living Toronto
Downsview Community Legal Services
Family Services Toronto
Fred Victor, Bethlehem United Shelter
George Brown College, Community Worker Program
Macauley Child Development Centre, Program without Walls
METRAC
Neighbourhood Link
North York Community House
North York Harvest Food Bank
North York Women's Shelter
Rexdale Community Legal Clinic
Somali Immigrant Aid Organization
Time Changes Women's Employment Centre
Toronto Drop-in Network
Toronto Public Health
Toronto Public Library
Unison Health and Community Services
Workers Actions Centre
York Hispanic Centre
York Region Centre for Community Safety
York University, School of Gender, Sexuality and Women's Studies

The Year in Numbers*

PROGRAMS/SERVICES DELIVERED

1,224	Women received peer support, information and referral
239	Women attended one or more weekly group programs
113	Women received individual support requiring staff intervention
42	Service providers received training in family, immigration and criminal law as it relates to domestic violence

NATURE OF SUPPORT REQUESTED

40%	Skills Development	21%	Health & Wellness
19%	Basic Needs	11%	Legal Support
9%	Violence & Abuse		

PROGRAM PARTICIPANTS

20%	have full-time and 21% part-time employment
65%	live on annual incomes less than \$20,000, and 88% less than \$ 40,000
62%	were born outside Canada
53%	identify as woman of color
70%	identify as a survivor of woman abuse

The NYWC Team*

Brenda Adams, Program Facilitator
Tahmina Ahmed, Childminder
Yulia Akimova, Program Facilitator
Mahrukh Bhatt, Program Facilitator
Ruby Desjardins, Housekeeper
Mehrraz Enayati Ahangar, Program Facilitator
Iris Fabbro, Executive Director
Yolanda Galindo, Childminder
Zahra Fadhlou, Administrative Assistant
Mulu Haddis, Program Coordinator
Deborah Hurley, Program Facilitator
Bernadette John, Community Info/Outreach Worker
Eun (Emma) Lim, Program Facilitator
Sasha Ramoutar, Program Facilitator
Lorraine Rozario, Program Facilitator
Carol van den Kerkhof, Program Admin and Bookkeeper
Barbara Williams, Program Manager
Ophelia Xavier, Community Info/Outreach Worker
Gabriella Zazzarino, Program Facilitator

Statement of Financial Position as of March 31, 2014

ASSETS	<u>2014</u>	<u>2013</u>
Current assets		
Cash	\$ 10,747	\$ 8,566
Short-term investments	70,211	40,060
Accounts receivable	9,274	32,756
Prepaid expenses	<u>3,501</u>	<u>4,780</u>
	<u>\$ 93,733</u>	<u>\$ 86,162</u>
LIABILITIES AND NET ASSETS		
CURRENT LIABILITIES		
Accounts payable and accrued liabilities	\$ 11,123	\$ 7,604
Amounts due to government	3,174	11,924
Deferred revenue	<u>21,023</u>	<u>10,452</u>
	<u>35,320</u>	<u>29,980</u>
NET ASSETS		
Designated	13,942	13,942
Unrestricted	<u>44,471</u>	<u>42,240</u>
	<u>58,413</u>	<u>56,182</u>
	<u>\$ 93,733</u>	<u>\$ 86,162</u>

Statement of Operations for the Year Ended March 31, 2014

REVENUE		
Government funding	\$ 198,409	\$ 197,567
Donations and fundraising	67,545	53,038
Law Foundation of Ontario grant	17,317	0
Other revenue	<u>898</u>	<u>1,278</u>
	<u>284,169</u>	<u>251,883</u>
EXPENSES		
Program expenses		
Salaries and benefits	116,382	117,660
Program	76,483	57,368
Occupancy costs	41,144	24,941
Insurance	<u>907</u>	<u>794</u>
	<u>234,916</u>	<u>200,763</u>
Administrative expenses		
Salaries and benefits	29,095	28,270
Office supplies	7,082	5,781
Professional fees	4,822	11,126
Occupancy costs	4,572	2,771
Insurance	907	794
Fundraising	<u>544</u>	<u>2,184</u>
	<u>47,022</u>	<u>50,926</u>
Total expenses	<u>281,938</u>	<u>251,689</u>
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES FOR THE YEAR	2,231	194
Net assets, beginning of year	<u>56,182</u>	<u>55,988</u>
NET ASSETS, END OF YEAR	<u>\$ 58,413</u>	<u>\$ 56,182</u>

Full Audited Financial Statements are available upon request.

Funders

- Ontario Women's Directorate
 - Investing in Women's Futures Program
- City of Toronto
 - Community Service Partnership
 - Investing in Neighbourhoods
 - Community Safety Investment

Supporters*

\$10,000 AND OVER

Anonymous
Law Foundation of Ont.
Green Shield Canada

\$1,500 TO \$10,000

Alterna Savings
PricewaterhouseCoopers
Toronto Hyundai

\$1,000 TO \$1,499

Nancy Bardecki
Lauri Maki, in memory
of Francine Morissette
Sherry & David Nelligan
Griggs Family Foundation

\$500 TO \$999

Patricia Anasco
Victoria Antoniu
Mary-Frances Stevens
Ann Wirsig

\$200 TO \$499

Armour Heights
Presbyterian Church,
Women's Association
Richard Borins
Maribeth Christensen

WHERE THE MONEY CAME FROM

69% Government
30% Fundraising
1% Other

\$200 TO \$499 (cont'd.)

Trisha Cipriani
Patrick Kelly
Paulett Ramsey
Claudia White
Melissa Wong

\$100 TO \$199

Anonymous (2)
Agatha Doerffer
Wendy Fraser
Deborah George
Pamela Lee
Fiona Murnaghan
Patrick Phillipe
Daphne Stapleton
Ewa Szumowska
Eleanor Wong

\$50 TO \$99

Lorna Blake
Maria Luisa Elias
Catherine Lang
Pat Loy
Angie Nicastro-Gaspar
Maxine Rowsell
Anne Pilgrim
Barbara Williams

WHERE THE MONEY WENT

83 % Programs
16 % Administration
1 % Fundraising

* all information applies to the period April 1, 2013 through March 31, 2014



ANNUAL REPORT

2013-2014