



NORTH YORK WOMEN'S CENTRE
ANNUAL REPORT **2019/2020**

A Message from the Chair & Executive Director

We wouldn't ordinarily begin our Annual Report at the end, but these are not ordinary times. We ended the 2019/20 fiscal year responding to the COVID-19 pandemic. Prioritizing safety above all else, we closed our doors to in-person services in March 2020 and quickly turned our attention to adapting our programs so that they could be delivered remotely. This would take some time, however, so we made sure to first reach out personally to each and every program participant: to check that they were okay, provide support where we could, and assure them that we would remain available by telephone, email or videoconferencing. We are proud of how quickly the board and staff teams mobilized to ensure that we continued to meet the critical needs of women who depend on us for support.

We began the year wrapping up the strategic planning process we started a year earlier. The strategic plan was approved by the Board in June 2019 and shared with the membership in September. It's three strategic pillars – program and community impact; organizational capacity; and community engagement and leadership – will inform decision-making over the next five years and pave a path for more considered and proactive leadership.

We quickly started to see benefits as we began implementing some of the key activities outlined in the strategic plan, some of which were unforeseen. The significant investments made in November 2019 to upgrade technology and digital assets, for example, meant that we already had in place the technological infrastructure to transition quickly to remote work once the pandemic struck. In terms of service delivery, we developed a digital literacy program for senior women in June 2019, never imagining how critical it would become to helping senior women access services and make social connections while sheltering in place.

The highlight of the year, without question, was our 30th Anniversary Celebration in September 2019: a full house of both long-term and newer supporters. We were thrilled to see members who were at the very first AGM in 1989 and who, 30 years later, continue to actively support the Centre and its work. The event was punctuated with heartfelt reunions, expressions of gratitude, and a shared sense of pride and accomplishment.

We can say with confidence that NYWC will continue to thrive and flourish as we move through the pandemic that has shaken our world. More than that, we will come out stronger on the other side: we have a history of weathering storms and emerging triumphant. We sincerely thank our community members for their sustained confidence, trust and support; our staff for their unwavering compassion, dedication and allegiance; and our Board of Directors for their judicious foresight, decision-making and stewardship. We are honoured and proud to lead such a remarkable team.



Elissa Podolsky
Chair, Board of Directors



Iris Fabbro
Executive Director

Board of Directors

Elissa Podolsky, Chair
Lenore Cabral, Vice-chair
Jenifer Rush, Treasurer
Maria Bazilevskaya, Secretary
Parveen Amlani
Maria Cordeiro
Jodi Wright



Program Report

765

women received support and information to get their immediate needs met

133

women participated in one or more group programs

108

women reported having made positive life changes as a result of the program

82

women received violence against women support

11

women received employment readiness/success support

88%

of participants reported that they have increased awareness of the cycle of violence and safety and support options

82%

of participants reported that they had learned new ways to cope and heal from violence in their lives

93%

of participants would recommend the program to other women



Program Impact

Where I was before participating in the program
Where I am after completing the program

(1=disagree; 10=agree)

1 2 3 4 5 6 7 8

Women's Empowerment Series: Discovering our Power



Women's Empowerment Series: Exploring our Potential



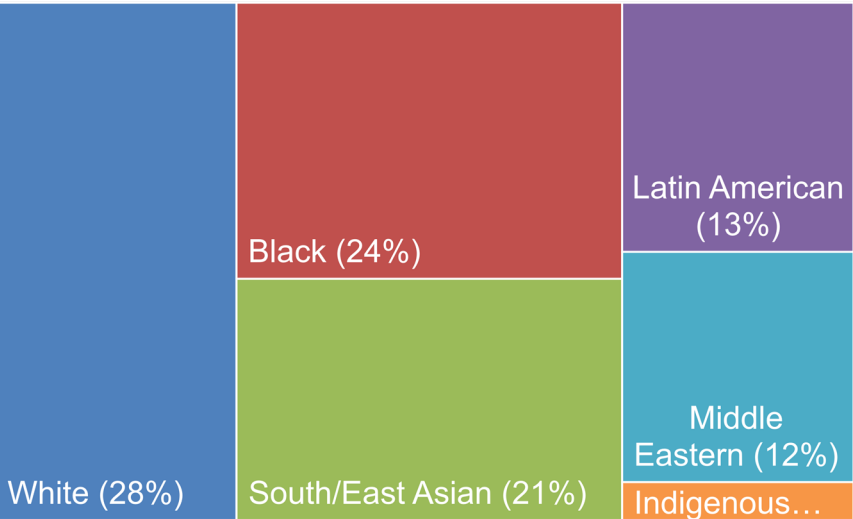
Women's Empowerment Series: Asserting Ourselves



Demographics

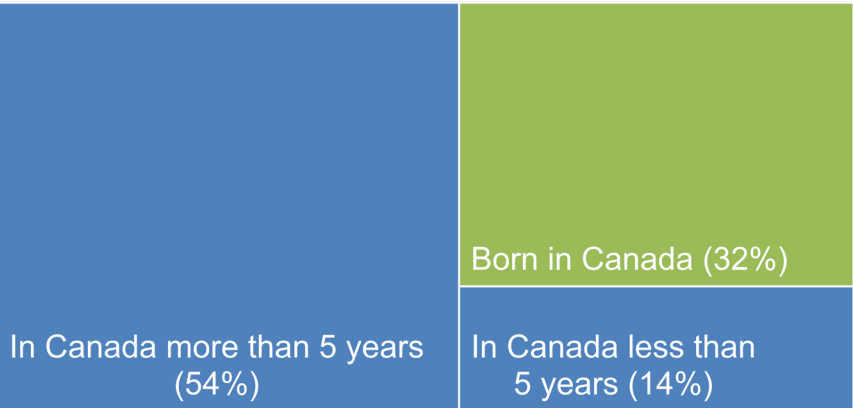
67% of program participants report that they have experienced gender-based violence

31% of program participants report that they are living with a disability



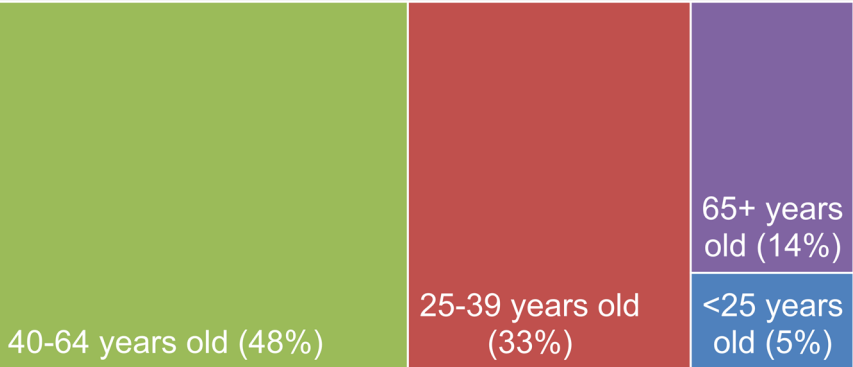
RACIAL/CULTURAL IDENTITY

Program participants are racially- and culturally-diverse



PLACE OF BIRTH

68% of participants were born outside Canada, and most of them arrived more than 5 years ago

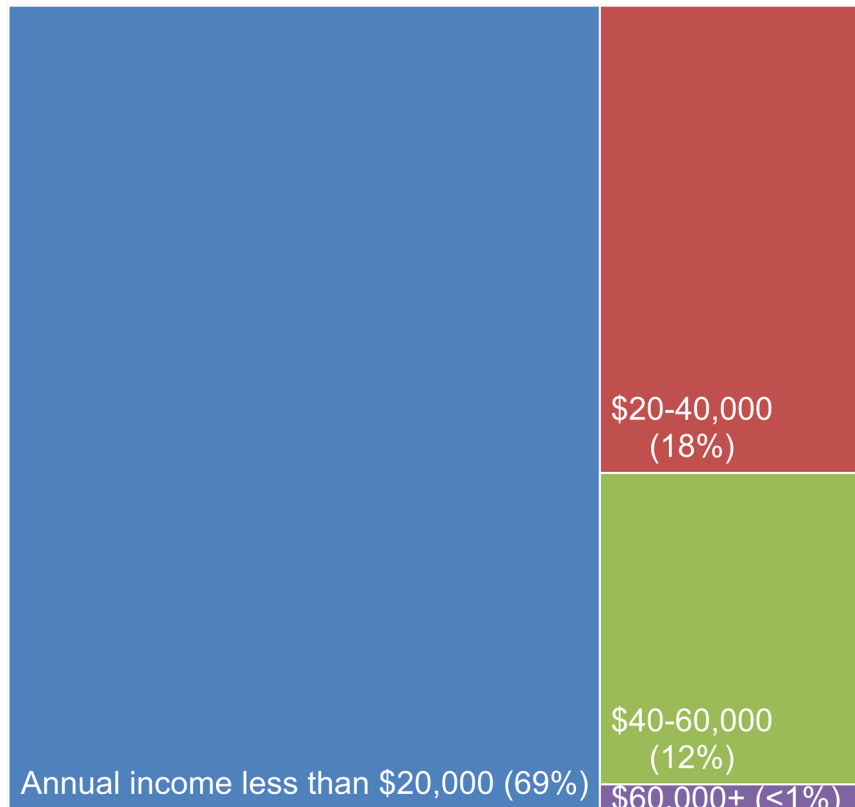


AGE

81% of participants are between 25 and 64 years of age

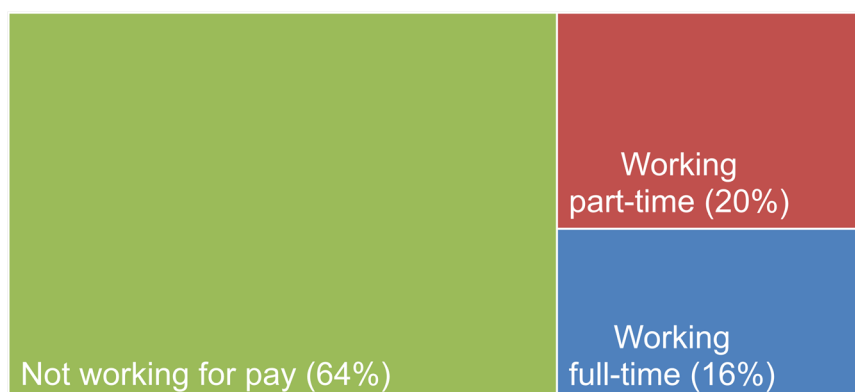
ANNUAL INCOME

69% of participants live on less than \$20,000 per year and only **0.5%** live on more than \$60,000



EMPLOYMENT STATUS

36% of participants are working for pay and most of them are working



Financial Report

Statement of
Financial Position as at
March 31, 2020

Assets

2020

2019

Current Assets		
Cash	\$141,483	\$91,049
Guaranteed investment certificates	\$50,928	\$50,427
Amounts receivable	\$2,235	\$6,319
HST rebate recoverable	\$1,276	\$1,063
Prepaid expenses	\$2,307	\$1,785
	\$198,229	\$150,643

Liabilities and Assets

Current Liabilities		
Accounts payable and accrued liabilities	\$21,753	\$32,009
Payroll source deductions payable	\$12,082	\$9,318
Deferred contributions	\$62,793	\$20,960
	\$96,628	\$62,287
Net Assets		
Opportunity reserve	\$23,000	\$23,000
Unrestricted	\$78,601	\$65,356
	\$101,601	\$88,356
	\$198,229	\$150,643



Financial Report

Statement of Operations
and Changes in Net Assets
for the Year Ended
March 31st, 2020

Revenue

	2020	2019
Government Funding	\$203,080	\$164,671
Donations and fundraising	\$66,213	\$66,219
Contributed rent	\$12,000	\$12,000
Interest	-	\$117
	\$281,293	\$243,007

Expenses

Program expenses		
Salaries and benefits	\$154,364	\$115,765
Program	\$33,340	\$43,641
Rent	\$9,600	\$9,600
Insurance	\$757	\$1,210
	\$198,061	\$170,216
Administrative expenses		
Salaries and benefits	\$38,591	\$28,943
Professional fees	\$15,161	\$11,312
Office supplies	\$8,770	\$5,627
Fundraising	\$4,308	\$249
Rent	\$2,400	\$2,400
Insurance	\$757	\$303
	\$48,834	\$48,834
Total expenses	\$268,048	\$219,050

Excess of revenue over expenses for the year	\$13,245	\$23,957
Net assets, beginning of year	\$88,356	\$64,399
Net assets, end of year	\$101,601	\$88,356

Funders & Donors

Government Funders

Government of Canada

- Women and Gender Equality Canada

Government of Ontario

- Dept. of Women's Issues, Investing in Women's Future Program
- Ministry of Citizenship and Immigration

City of Toronto

- Community Services Program
- Investing in Neighbourhoods

Donations

\$20,000 and up

Schachter Family Fund at Toronto Foundation

\$10,000-\$19,999

Griggs Family Foundation at Toronto Foundation
Jalynn H Bennett Foundation

\$2,000 – \$9,999

Bertram Family Fund
Manulife
Jenifer Rush

\$1,000 – \$1,999

Nancy Bardecki
Trisha Cipriani
Elissa Podolsky
Ann Wirsig

\$750 – \$999

Anonymous
Caroline Connell
LaVaughn Pascall

\$400 – \$749

Robert Hebdon in memory
of Batya Hebdon
Lauri Maki in memory
of Francine Morissette

Donations

\$250 – \$399

Sheila Connell
Patrick Kelly
Paulett Ramsey
Lisa Villeneuve
Jodi Wright

Wendy Fraser
Janet E. Heisey
Daphne Stapleton
Claudia White

\$100 – \$249

Anonymous (3)
Ron Hebdon in memory
of Batya Hebdon
Angela Mostafa
Shannon Persaud Tolnay
Barb Williams

Anonymous in memory
of Batya Hebdon
Sheri Hebdon in memory
of Batya Hebdon
Kathy Vandervoot
Eleanor Wong





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